

Discounted Rail Season Ticket Scheme for Travel for Cambridgeshire members

Staff Brief

Travel for Cambridgeshire (TfC) offers the employees of TfC members a special discount rate on season tickets purchased for travel to work by train. The season ticket discount is 10% and is being made available for travel on the Govia Great Northern Railway and Greater Anglia routes (shown below).

Purchasing Tickets:

- Discounted season tickets available for travel on Govia Great Northern Railway and Greater Anglia routes
 - On Govia Great Northern Railway services to Cambridge, Ely, St Neots, Huntingdon and Waterbeach stations, starting from London King's Cross and all stations north of Potters Bar and Hertford North
 - Anywhere on Greater Anglia Services to Ely, Whittlesford Parkway, Great Chesterford and Cambridge.
- The duration of the season ticket can be from one calendar month up to one year. Odd period season tickets may also be purchased if required, for example 3 months and 10 days.
- A special discount rate of 10% will be applied to all season tickets purchased for travel to work by train by using the following methods:
 - **Online** purchase using the following web-link <http://www.thameslinkrailway.com/tickets-and-fares/travel-for-cambridgeshire> The automated promotion code is embedded in this website. Discounted fares are highlighted with an "*".
 - By **telephone** from the Customer Services Centre on 0345 600 7245 option 3, then option 2. Ask to "purchase a season ticket under the **Cambridgeshire Green Travel Discount Scheme**".
 - Direct from the **ticket office** at Cambridge, Ely, St Neots, Huntingdon, and Whittlesford Parkway stations.
- The season ticket discount is only available to employees of full members of TfC, who will only be allowed to proceed with the purchase by providing proof of their employment with a TfC member. The employer name will be validated at time of purchase against a list provided by TfC to both Greater Anglia and Govia Great Northern Railway. A list of companies eligible is available at TfC [website](#).

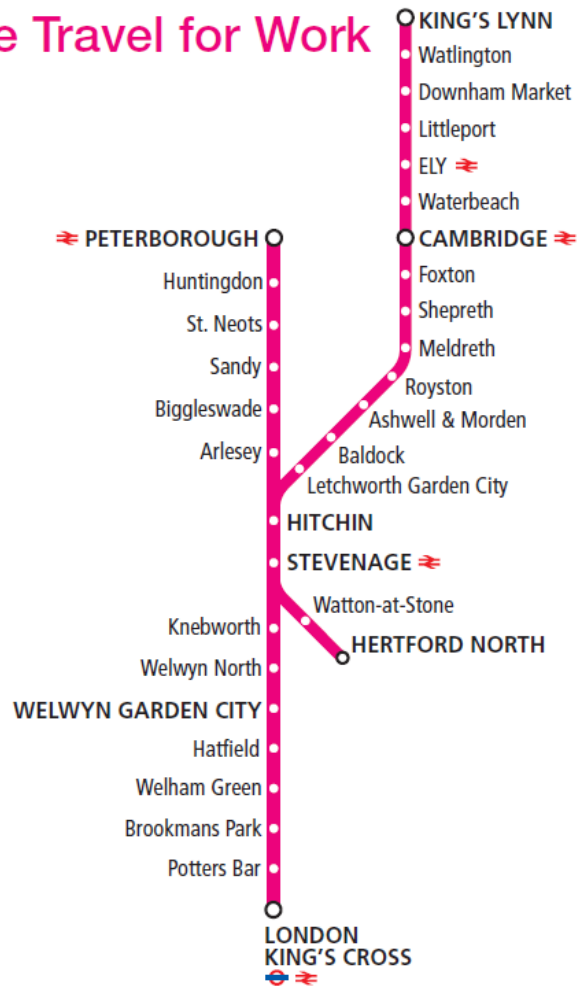
- The ticket office will need to see the company identity card or a letter on company headed paper indicating that you are an employee of the employer member. The ticket office will validate the company name against the full TfC membership list.
- The ticket office will require the following information:
 - Start date of ticket
 - Duration of ticket
 - Origin and destination stations
 - Photocard ID number (if held, otherwise a new one will issued with your first ticket – passport sized photo will be required)
 - Payment (cash or by credit or debit card – personal cheques not accepted)
- If purchasing a season ticket for the first time, please purchase either by telephone or from a ticket office, as the online method will require a Photocard ID and so can only be used for renewals.
- If renewing a season ticket, please note that this can only be done from 5 days in advance of the expiry date.

Additional benefit for Govia Great Northern Railway and Greater Anglia users



- A bulk buy/carnet option is available, which allows the purchase of 10 tickets for the price of 9.
- A Carnet booklet gives you 10 single journeys – either from your local station to London or back from London to your local station. Tickets are valid for 3 months and you can buy books of Peak (Anytime) or Off-Peak tickets to mix and match as you need. If tickets are not used after 3 months, they can be exchanged.
- For further information, go to Govia Great Northern Railway's [website](#), Greater Anglia's [website](#), or ring the customer service number, 0345 600 7245.
- The TfC 10% discount is not available on these bulk buy schemes.
- With the purchase of any fare, you can collect nectar points.

Govia Great Northern Railway route map

Cambridge Travel for Work



Key to symbols

-  Interchange with London Underground
-  Interchange with other train services

Greater Anglia route map

